



**ALEXANDER W. KNOWLES**  
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November 3, 2020

**VIA ELECTRONIC FILING**

Jocelyn G. Boyd, Esquire  
Chief Clerk & Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

RE: Alex Kadoshnikov, Complainant/Petitioner v. Duke Energy Carolinas, LLC,  
Defendant/Respondent  
**Docket No. 2020-218-E**

Dear Ms. Boyd:

Please allow this letter to serve as a summary of the South Carolina Office of Regulatory Staff ("ORS") Consumer Services Department investigation relating to Alex Kadoshnikov's complaint against Duke Energy Carolinas ("DEC" or "Company").

On August 12, 2020, DEC customer Alex Kadoshnikov filed a complaint via telephone with the ORS. Mr. Kadoshnikov indicated he was installing solar panels on his home. Mr. Kadoshnikov advised he was currently enrolled in the AMI meter opt-out program and requested DEC install a non-communicating bi-directional meter at his residence so he could buy and sell electricity from the Company. ORS contacted DEC for assistance investigating and responding to Mr. Kadoshnikov's complaint. ORS also reviewed the Company's applicable tariff and determined a non-communicating bi-directional meter was not an option under a net metering rider. ORS found the Company in compliance with their Public Service Commission ("Commission") approved tariff. ORS advised Mr. Kadoshnikov of its findings and provided instructions on how to file a complaint with the Commission.

Letter-Jocelyn G. Boyd, Esquire  
Page 2 of 2  
November 4, 2020

While ORS continues to monitor this case, ORS does not intend to submit prefiled testimony or to attend the hearing scheduled in this matter. Thank you for your consideration of this letter.

Sincerely,

*/s/ Alexander W. Knowles*

Alexander W. Knowles

cc: All Parties of Record (via e-mail)  
David Butler, Esquire (via e-mail)